

INSTALLATION INSTRUCTIONS AND HELP

Installation instructions

PC USERS

The CD-ROM/DVD-ROM should auto-run when you insert it into your CD/DVD drive. If it does not, browse to your CD/DVD drive and double-click "Start.exe".

This disc has been designed and is licensed for single user use on a standalone computer used by one person only. It will not work correctly if you install it on a network.

If you have purchased this resource, you may install it by selecting the **Install** option. Installing the software will create a desktop shortcut and a shortcut in the **Start** menu. Use of the software implies you have read and agree to the licence agreement. To run the program, simply double-click the desktop shortcut or click the Start menu shortcut.

MAC USERS

Insert CD-ROM/DVD-ROM into your CD/DVD drive and double-click the coloured icon that appears in the disk window. Drag the icon to your applications folder to install the software to your Mac.

PDFs

You will need Adobe[®] Reader[®] software to run this software and access the resources. The current version of Adobe Reader can be downloaded free of charge from the Adobe web site by clicking on the logo below:

WEB BROWSER

Parts of this software run in your default web browser. The software has been designed to work in most current web browsers: we suggest using the current release of a mainstream browser, such as Safari, Firefox[®], Internet Explorer[®] or Chrome. Please see below for details on configuring your browser for optimum use of this product.

FLASH

If Flash is not installed, the current version of the Adobe Flash Player software can be downloaded free of charge from the Adobe website.

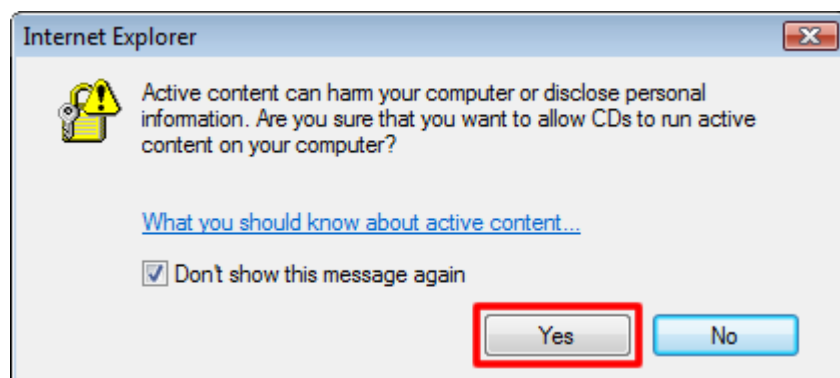
Troubleshooting

If you are having difficulties with this software, please read the troubleshooting suggestions below. If you are still unable to resolve your problem, please contact our electronic support desk at the following address: e-support@hodder.co.uk. Messages will be read on a regular basis.

ERROR MESSAGES

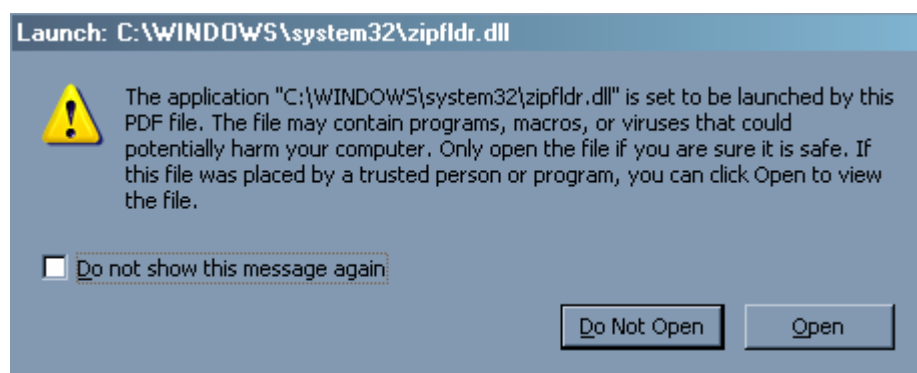
Active content

If you see the following message when opening one of the resources, tick “Don’t show this message again” and click **Yes**.



Launch message

If you see the following message when opening one of the resources, tick “Do not show this message again” and click **Open**.



NOTHING HAPPENS WHEN I CLICK THE BUTTONS WITH MY MOUSE

This problem is caused by changes made by Adobe to the security model with the release of Flash Player 8. See below for advice on configuring Flash.

I CAN'T EXIT THE SOFTWARE WITHOUT USING ALT-F4 OR CTRL-ALT-DELETE.

This problem is caused by changes made by Adobe to the security model with the release of Flash Player 8. See below for advice on configuring Flash.

Adobe Flash Player Security

As a result of the changes made by Adobe[®] with the release of Flash Player 8, some users, particularly PC users with Flash Player 8 or above and Internet Explorer[®] as their default browser, may experience problems using Flash-based programs. Adobe changed the security model applied to local Flash content, which means that an error message like the example below may appear when you try to access the resources.



There are two possible solutions to this.

1. **For Mac and PC** – adjust your global security settings by clicking on the link in the error message or via the Macromedia/Adobe website. The Global Security Settings panel should load in your browser (if you can't see it, click the tab with the picture of the padlock). Select the “Always allow” option and close the window.

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Flash Player Help

Global Security Settings panel

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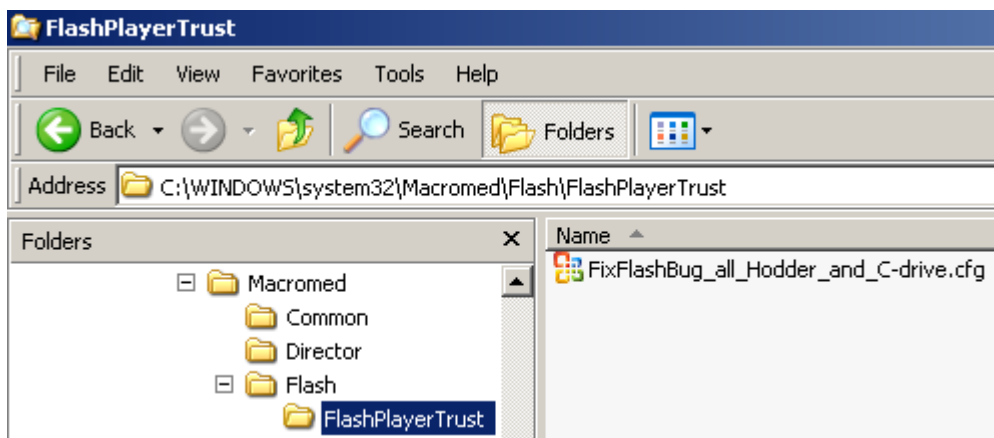
[Microphone Settings](#)

You should now find that the teacher resource will function correctly. Please note that this fix only affects the current user account of the machine so will have to be repeated for each user.

2. **For PC only** – Create a config file so that Flash will trust the affected content. You can take a shortcut to this solution by pasting the “FixFlashBug.cfg” file on the disc to the directory given below.
 - a) If it doesn't already exist, create a folder called FlashPlayerTrust in the following location: C:\Windows\system32\Macromed\Flash\FlashPlayerTrust
 - (i) If you are using Windows Vista or 64-bit XP, you should create the folder here
C:\WINDOWS\SysWOW64\Macromed\Flash\FlashPlayerTrust

- (ii) Your directory might be called "WINNT" rather than "WINDOWS", so use this if appropriate. *N.B. Make sure the directory is exactly as named – correctly capitalised and without spaces.*
- b) Open a file in Notepad and create a list of the paths of the directories whose content you wish to trust. For instance "C:\Program Files" (without quotes).
- c) Click 'Save as' to save the file. Browse to the folder FlashPlayerTrust which you created in Step a above. You can call the file anything you like, but make sure that you select UTF-8 from the Encoding drop-down menu before pressing **Save**.
- d) Finally, find the file you have just created, and change the filename extension of the Notepad file from ".txt" to ".cfg".

This is what the file and folder layout should look like:



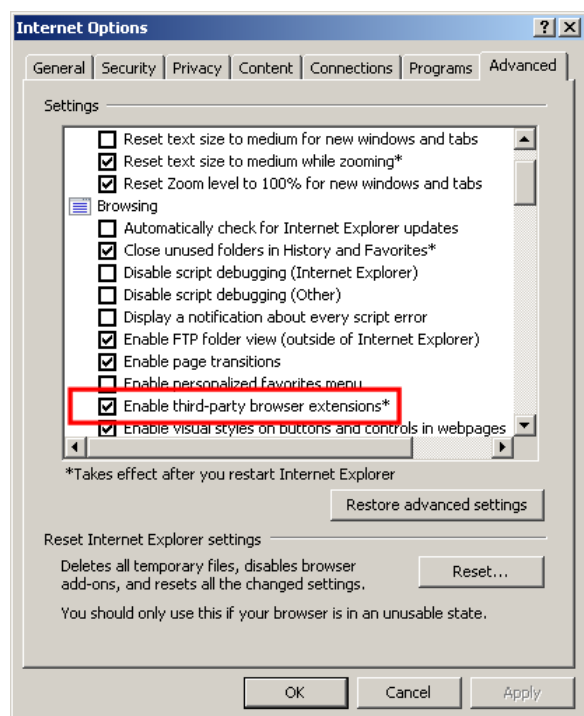
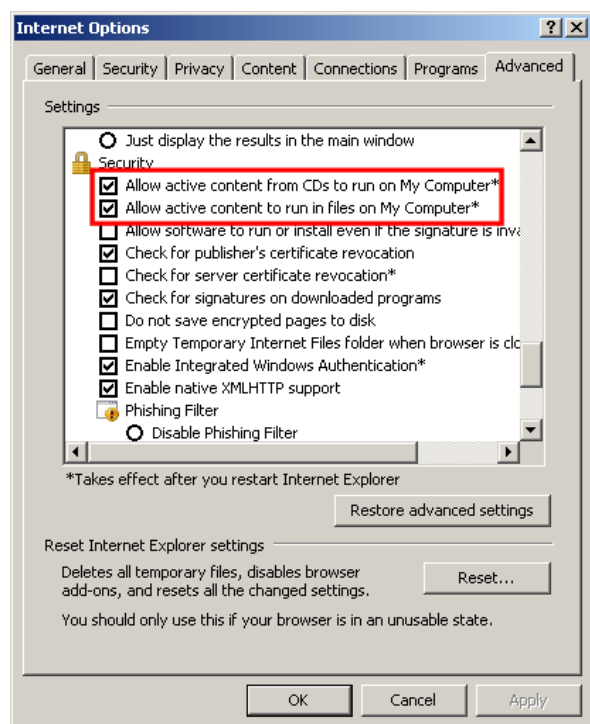
You should now find that Flash content in the chosen directory should function correctly. This fix affects all users of the computer and is more suitable for networked systems. If, having tried all of the above, you still have problems, try logging on as an administrator, uninstalling Flash, restarting the computer, logging in again as admin, and reinstalling Flash. You can download Adobe's uninstaller from the Adobe website.

TIPS FOR SETTING UP YOUR BROWSER

If you're experiencing difficulties accessing the content, please make sure your web browser is up-to-date, and configure your browser as described below.

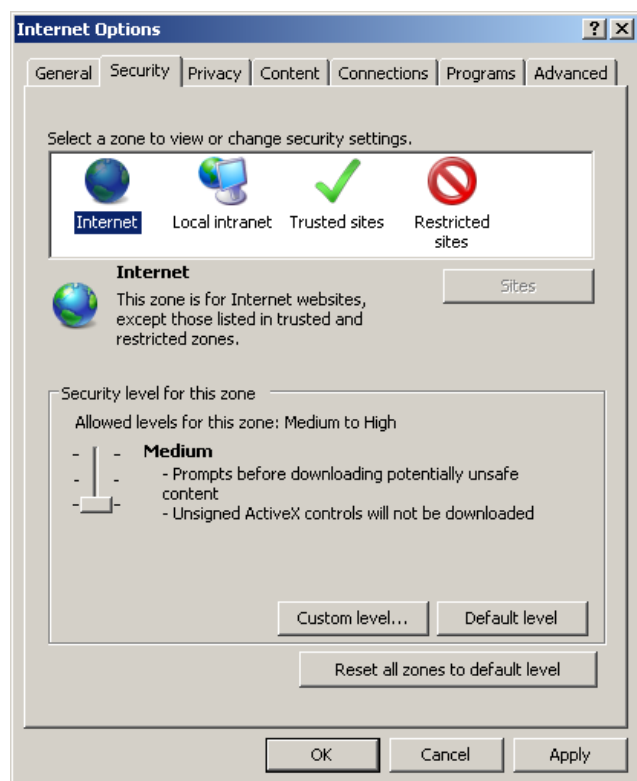
Allow active content to run

In Internet Explorer, select **Internet Options** from the **Tools** menu, click on the **Advanced** tab and make sure that the check boxes next to "Allow active content to run in files on My Computer", "Allow active content from CDs to run on My Computer" and "Enable third-party browser extensions" are ticked.

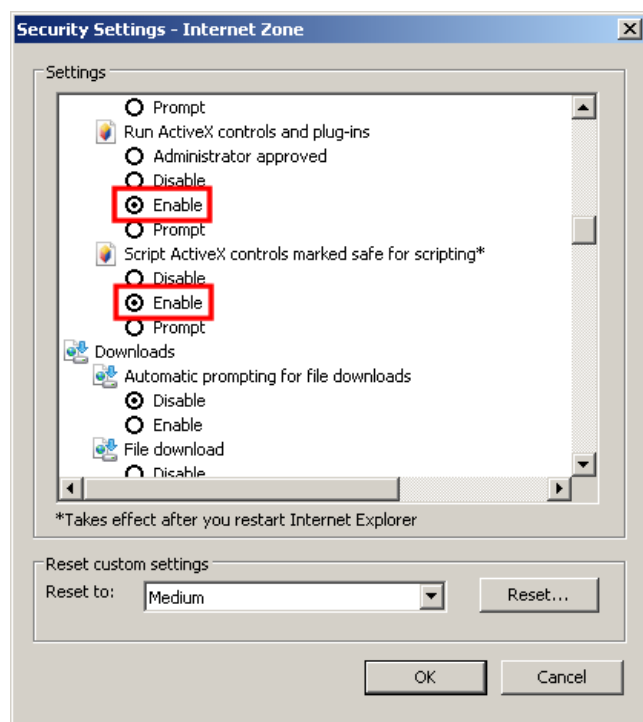


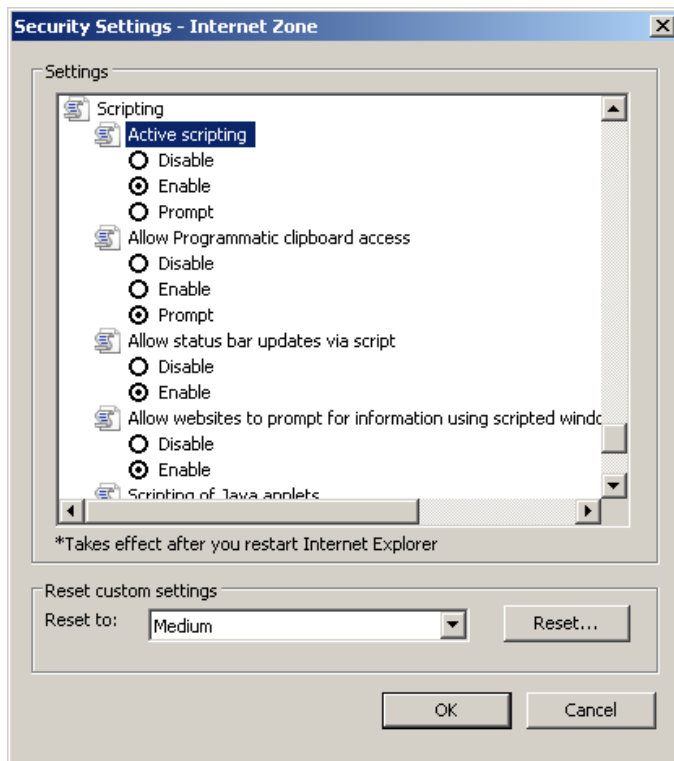
Check your security settings

In Internet Explorer®, select **Internet Options** from the **Tools** menu, click on the **Security** tab and make sure your security settings are set to medium or lower.



If you have custom level settings, make sure the use of ActiveX controls and JavaScript are enabled. Go to the **Tools** menu on your browser toolbar and select **Internet Options**. On the **Security** tab, select the Internet zone and click **Custom level**. Scroll down to Active scripting and check **Enable**. Click **OK**, and then click **OK** again.

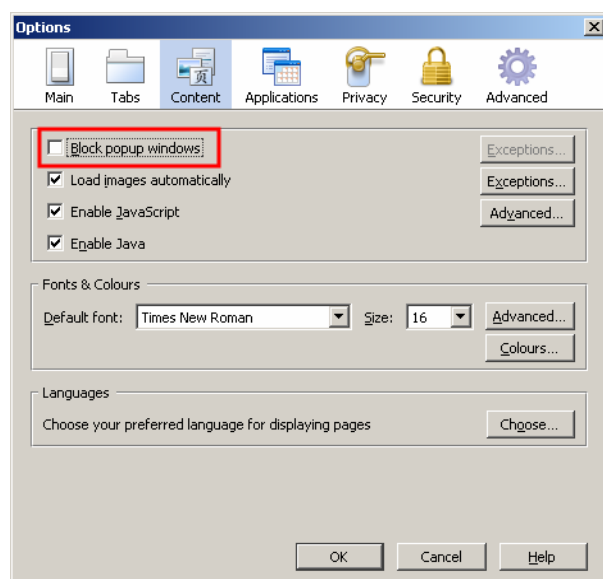




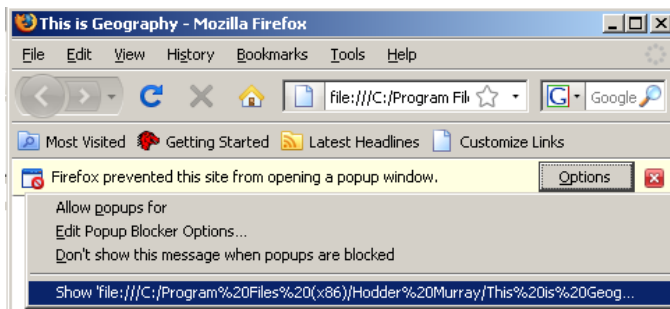
- In **Firefox®**, select **Preferences** from the **Firefox** menu, and on the **Content** tab, check the box **Enable JavaScript**. Click the **Advanced** button to open the **Advanced JavaScript Options** box and check the boxes under **Allow scripts to** section that you want to allow. Click **OK**, and then click **OK** again.
- In **Safari**, select **Preferences** from the **Safari** menu, and on the **Security** tab, check **Enable JavaScript**

Allow pop-ups

- In **Internet Explorer**, go to the **Tools** menu on your browser toolbar and select **Internet Options**. From the **Privacy** tab, uncheck "Turn on Pop-up Blocker", and click **OK**.
- In **Firefox**, select **Options** from the **Tools** menu and on the **Content** tab, uncheck "Block popup windows" and click **OK**.



If you do not want to allow all pop-ups, you can instead click the **Options** button in the yellow warning bar in your browser window and choose to allow that individual pop-up:



- In **Safari**, select **Preferences** from the **Edit** menu, and on the **Security** tab, uncheck "Block pop-up windows" and click **OK**.